



## PROFESSIONAL SERVICES AGREEMENT

This Professional Services Agreement ("Agreement") is made by and between The Schneider Corporation ("Professional"), an Indiana Corporation, and Tipton County, IN ("Client"), on January 28, 2005.

**PROFESSIONAL** 

The Schneider Corporation Historic Fort Harrison 8901 Otis Avenue

Indianapolis, Indiana 46216

317-826-7100

Project Name:

**GIS Support** 

Common Location: Tipton, IN

County:

**Tipton County Commissioners** 

101 E Jefferson St

Tipton, IN, 46072

(765) 675-2465

Sec/Twp/Rg:

Tipton

Client intends to contract for GIS Professional Services ("Project"):

#### **AGREEMENT**

For and in consideration of the mutual promises contained in this Agreement, Professional and Client agree as follows:

- Scope of Services. Professional shall provide Client with services in connection with the Project as described in Scope of Services (Attachment A). Professional shall use the standard of care typically exercised in conducting 1. professional practices outlined in the Scope of Services.
- Schedule of Services. Professional shall start and complete work as set forth in the Scope of Services. Professional shall conduct the work in an expeditious manner subject to limitations such as weather, Information 2. acquisition, communications and other factors outside of Professional's control. Both parties recognize that the schedule of services is subject to factors that may be unknown at the time of this Agreement. If modifications, changes or adjustments of these terms and conditions become necessary, such modifications shall be made in accordance with paragraph No. 8 below.
- Authorizations to Proceed. Unless specifically provided otherwise in the Scope of Services, Client shall give Professional authorizations to proceed for each phase of the Basic Services and for each Additional Service prior 3. to Professional commencing work. Authorizations may be in writing, or may be verbal, with subsequent confirmation in writing.
- Client's Responsibilities: Client shall do the following in a timely manner so as not to delay the services of Professional: (1) Designate in writing a person to act as Client's representative with respect to the services to be 4. rendered under this Agreement. Such person shall have complete authority to transmit instructions and receive information with respect to Professional's services for the Project. Professional may rely fully on information and instructions provided by Client's representative. Hereinafter, all references in this Agreement to "Client" mean Client or Client's Representative. (2) Provide all criteria and full information as to Client's requirements for the Project, including design objectives and constraints, space, capacity and performance requirements, flexibility and expandability, and any budgetary limitations, and furnish copies of all data needed to create the Project. (3) Assist Professional by placing at Professional's disposal all available information pertinent to the Project including previous reports and any other data relative to design or construction of the Project; all of which the Professional may use and rely upon in performing the services under this Agreement. (4) Give prompt written notice to Professional whenever Client observes or otherwise becomes aware of any development that affects the scope or timing of Professional's services, or any defect or nonconformance in the work of any contractor.
- Payment for Services. Client shall compensate Professional for services rendered according to Schedule of Fees (Attachment B). These rates are agreed to in anticipation of the orderly and continuous progress of the 5. Project through completion, and are subject to escalation in accordance with Schedule of Fees.

- 6. Payment Terms. Government Client agrees to pay all fees within 60 days of the date of the invoice. Non-government Client agrees to pay all fees within 30 days of the date of the invoice. Balances due over 30 days will be assessed an interest rate of 1½% per month (18% per year) for Non-Government Client. Client agrees to pay for any costs of collection including, but not limited to lien costs, court costs or attorney's fees involved in or arising out of collecting any unpaid or past due balances.
- Invoicing. Detailed billings will be provided on a monthly basis.
  - A. Fixed Fee The invoices will be based on Professional's estimate of the proportion of time spent on each phase of the project at the time of billing relative to the total fee for those phases, plus actual reimbursable expenses.
  - B. Time and Materials The invoices will be based on the applicable billing rate for actual hours expended during the billing period, plus reimbursable expenses as outlined in the Schedule of Fees.
- 8. Modifications and Adjustments. If specific periods of time for rendering services set forth in the Scope of Services are exceeded through no fault of Professional, or if Client has requested significant modifications or changes in the general scope, extent or character of the Project, all rates, measures and amounts of compensation, as well as the time of performance, shall be equitably adjusted. The Scope of Services related to the Project may be revised, or modified to include supplementary service for any reason, upon agreement of Professional and Client. Client may modify the scope, extent or character of the Project, necessitating modifications to the Scope of Services or Fee Schedules. In each case, the Scope of Services will be modified in a manner mutually acceptable to the Professional and the Client, and the Fee Schedule will be documented in a commodate the changes. Any change to the Scope of Services or the Fee Schedule will be documented in a Contract Change Order. Should the Professional and Client be unable to agree on modifications to the Scope of Services and/or Fee Schedule, Professional shall have the right to terminate this Agreement as outlined in Paragraph No. 9.
- Term and Termination. Professional's obligation to render services under this Agreement will extend for a period which may reasonably be required for the services to be provided, including extra work and required 9. extensions. If Client fails to give prompt authorization to proceed with any phase of services after completion of the immediately preceding phase, or if Professional's services are delayed or suspended by Client for more than three months for reasons beyond Professional's control, Professional may, after giving thirty days written notice to Client, suspend or terminate services under this Agreement. If payment is not received within 45 days of the date of invoice, Professional reserves the right, after giving seven days notice to Client, to suspend services to the Client or to terminate this Agreement. Professional shall not be liable to Client or any third parties for any damages caused by the suspension or termination of work for non-payment. Should the Professional and Client be unable to agree on modifications to the Scope of Services and/or Fee Schedule as outlined in Paragraph No. 8, Professional shall have the right to terminate this Agreement upon thirty days written notice to Client. Client may terminate this Agreement for any reason or without cause upon thirty days written notice to Professional. If any work covered by this Agreement is suspended, terminated or abandoned, the Client shall compensate the Professional for services rendered to the date of written notification of such suspension, termination or abandonment.
- 10. Limitation of Liability and Responsibilities. The Client shall hold harmless and indemnify Professional from all loss, damage, costs and expenses which Professional may suffer or sustain which results from acts or omission or any contractor, subcontractor, supplier, or any of their agents, employees or any other persons (except Professional's own employees and agents) at the site or otherwise furnishing or performing any of the contractor's work. Nothing contained in this paragraph, however, shall be construed to release Professional from liability for failure to properly perform duties and responsibilities assumed by Professional under this Agreement.

- 11. Computer Files. This paragraph sets forth the terms and conditions relating to the provision by Professional of any and all electronic media or computer readable information, including software, databases, and information compilations, and the raw data contained therein (hereafter "Computer Files") in connection with the above referenced Project. Geographic Data Layers converted from Client source documents are considered the property of the Client.
  - A. Client acknowledges that the Computer Files are protected by trade secret, copyright, and other proprietary rights, and tittle and ownership of these rights and in the Computer Files remain in Professional. Professional licenses Client to use the Computer Files in the manner set forth for such Computer Files in the Scope of Services, but Professional reserves all rights not expressly granted. The Computer Files may not be used for purposes beyond those set forth in the Scope of Services, and Professional reserves the right to revoke the license if, in good faith, Professional deems that such use has or will occur. In the event Professional revokes the license, Professional will exercise good faith to negotiate a supplemental license provided Professional is satisfied that no originally prohibited use will occur.
  - B. To the extent the Computer Files include any trade secret or other confidential information of Client, Professional agrees to keep such information confidential. Professional is otherwise free to use the Computer Files and other related materials in other projects for Client, for Professionals business purposes, or for third parties unless a restriction is set forth in the Scope of Services.
  - C. The Computer Files shall be used only by Client or those third parties expressly contemplated in the Scope of Services (Attachment A) and the license granted hereunder does not include the right to sublicense.
  - D. Except to the extent required by the use(s) expressly set forth in the contract, Client may not: alter, modify or adapt the Computer Files or any part thereof; translate, reverse engineer, de-complie, disassemble, or create derivative works of the Computer Files or any part thereof; or remove or modify any proprietary markings, certifications or restrictive legends physically or electronically placed on the Computer Files.
  - E. Professional warrants to Client that any provided Computer Files will substantially conform to any specification(s) in the Scope of Services (Attachment A) for one (1) year, but does not warrant that the use of any provided software will be uninterrupted or error free. Client's exclusive remedy for breach of this warranty will be to receive replacement of non-conforming Computer Files with conforming Computer Files. If Professional does not provide conforming Computer Files within 60 days after receiving written notice, Client shall be entitled to a refund of the fees paid to Professional in connection with this Agreement.
  - F. Professional shall have no liability or responsibility for problems with the Computer Files (specific to computer software developed by Professional) caused by misuse, improper installation, alteration or modification by Client, or for problems arising out of the malfunction of Client's equipment or other software not supplied by Professional. Client acknowledges that the Computer Files may include features limiting their operability beyond the scope of the license, and Professional shall be entitled to use self-help, including electronic means, to prevent use of the Computer Files beyond their licensed scope. Client acknowledges that, regardless of whether the Computer Files may be useful by Professional in performing other projects or services for Client or that such other potential uses are referenced in the Scope of Services, the right and ability to use the Computer Files in connection with additional projects or services for Client shall reside solely with Professional.
  - G. TO THE FULLEST EXTENT ALLOWED BY LAW, AND EXCEPT FOR THE WARRANTIES EXPRESSLY STATED HEREIN, THE COMPUTER FILES ARE PROVIDED "AS IS", AND PROFESSIONAL DISCLAIMS ALL OTHER WARRANTIES, TERMS OR CONDITIONS, EXPRESS OR IMPLIED, EITHER IN FACT OR BY OPERATION OF LAW, STATUTORY OR OTHERWISE, INCLUDING WARRANTIES, TERMS OR CONDITIONS REGARDING MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, NON-INFRINGEMENT, AND SATISFACTORY QUALITY.
  - H. PROFESSIONAL SHALL NOT BE LIABLE TO CLIENT FOR ANY INCIDENTAL, SPECIAL, INDIRECT, CONSEQUENTIAL OR PUNITIVE DAMAGES OF ANY CHARACTER, INCLUDING WITHOUT LIMITATION, DAMAGES FOR: LOSS OF BUSINESS OR GOOD WILL, WORK STOPPAGE, LOSS OF INFORMATION OR DATA, LOSS OF REVENUE OR PROFIT, COMPUTER FAILURE, OR OTHER FINANCIAL LOSS ARISING OUT OF OR IN CONNECTION WITH THE INSTALLATION, MAINTENANCE, USE, PERFORMANCE OR FAILURE OF THE COMPUTER FILES, REGARDLESS OF THE LEGAL THEORY ASSERTED, WHETHER

BASED ON BREACH OF CONTRACT, BREACH OF WARRANTY, TORT (INCLUDING NEGLIGENCE), PRODUCT LIABILITY, OR OTHERWISE, AND EVEN IF PROFESSIONAL HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES AND EVEN IF A REMEDY SET FORTH HEREIN IS FOUND TO HAVE FAILED OF ITS ESSENTIAL PURPOSE. PROFESSIONAL 'S LIABILITY TO CLIENT, REGARDLESS OF THE LEGAL THEORY OF ANY CLAIM, SHALL NOT EXCEED THE FEES PAID TO PROFESSIONAL IN CONNECTION WITH THE CONTRACT.

- 12. Assignment. Neither Professional nor Client shall assign, sublet or transfer any rights under or interest in this Agreement without prior written consent of the other party. Any assignments shall be of all rights, obligations, interest and responsibilities hereunder. Nothing in this paragraph shall prevent Professional from employing independent professional associates and consultants to assist in the performance of the services hereunder.
- 13. Rights and Benefits. Nothing under this Agreement shall be construed to give any rights or benefits in this Agreement to anyone other than Client and Professional, and all duties and responsibilities pursuant to this Agreement will be for the sole and exclusive benefit of Client and Professional and not for the benefit of any other party. All reports, drawings, and any other documents, data or information prepared by Professional in conjunction with the services provided for under this Agreement shall remain the sole property of Professional.
- 14. Successors. This Agreement is binding on the partners, successors, executors, administrators and assigns of both parties.
- 15. Applicable Law. The terms and conditions of this Agreement are subject to the laws of the State of Indiana.

This Agreement, consisting of eight pages together with the Attachments identified above, constitute the entire Agreement between Client and Professional and supersede all prior written or oral understandings related thereto. IN WITNESS WHEREOF, the parties hereto have executed this Agreement, or caused this Agreement to be executed by their duly authorized official or agent.

ADDITION EDG.	
CLIENT	PROFESSIONAL
Tipton County, Indiana	The Schneider Corporation
By: Lerm H broken	By:
Print: Dennis Henderson	Print: JEFF LEAUS
Title: Tipton County Commissioner	Title: DIRECTOR OF GIS
Date: 2/71/05	Date: 3/3/2005
By: My L. Hal	
Print: Monty Henderson	•
Title: Tipton County Commissioner	
Date: 2/21/05	
By: Tom Dolgel	
Print: Tom Dolezal	
Title: Tipton County Commissioner	
Date: 2/21/05	
- <i>t</i>	

## ATTACHMENT A SCOPE OF SERVICES Name of Project: GIS Services

Professional shall provide Client with services in connection with the Project as described below:

The intent of services provided under this contract is to assist Client with the development and/or maintenance of the Client's GIS. This may include consulting, technical support, programming, or the generation of additional layers.

Hourly services (provided on demand and invoiced monthly according to Attachment B). Examples include but are not limited to:

- Technical phone support for GIS users
- GIS technical on-site support
- GIS consulting services
- Computer / software / network technical on-site support
- Computer / software / network technical phone support

Fixed Fee services (individually quoted for projects that may arise):

- GIS applications development
- GIS layers development
- GIS training classes
- Other GIS services as requested

NOTE: Fixed Fee services require the signing of an Authorization to Proceed before commencement of work.

Client shall provide to Professional the following:

To ensure that the products and services are provided in an accurate, timely, and comprehensive manner, the Client is expected to provide to the Professional at no cost:

- Originals or high quality copies of available maps, documents, and database files as needed by the Professional in order to prepare the digital data sets or other services specified.
- Staff time as necessary to locate, collect, and organize source documents; review digital data products for accuracy and completeness; and respond to the Professional's requests for data and system information.
- Office space, equipment, and supplies as necessary to locate, collect, and organize source documents; review digital data products for accuracy and completeness; conduct interviews and project meetings; and respond to the Professional's requests for data and system Information.
- Any other materials or services judged by mutual agreement to be appropriate for the GIS project.

## ATTACHMENT B FEE SCHEDULE

Name of Project; GIS Services

Client shall compensate Professional for services rendered in accordance with the following:

Fixed Fee -

Client shall receive monthly invoices reflecting the prior month's services, based upon a percentage of completion of the project. Percentage of completion will be estimated by Professional, and regularly communicated with the client.

Other Fixed Fee phases of this project may be developed during the course of this agreement. Once the estimates are accepted, an Authorization to Proceed will have to be signed and submitted before work will begin.

Hourly Services -

Client shall receive monthly involces reflecting the prior month's Hourly services.

## Hourly Fee Schedule

JOB TITLE	REGULAR HOURLY RATE
PRINCIPAL	\$167.00
GIS DIRECTOR	\$150.00
GIS SENIOR PROJECT MANAGER	\$150.00
GIS PROJECT, PRODUCTION MANAGER	\$125.00
GIS PROJECT COORDINATOR	\$105.00
GIS SENIOR DEVELOPER	\$175.00
GIS DEVELOPER	\$150.00
GIS ANALYST	\$125.00
GIS SENIOR CONSULTANT	\$175.00
GIS CONSULTANT	\$150.00
GIS SPECIALIST	\$125.00
GIS SENIOR TECHNICIAN	\$80.00
GIS TECHNICIAN III	\$70.00
GIS TECHNICIAN II	\$60.00
GIS TECHNICIAN I	\$50.00
ADMINISTRATION	\$50.00

#### **Hourly Services Expenses:**

Travel time for onsite visits will billed at \$45.00 per hour.

Mileage will be billed at 36 cents per mile.

Certifled mailings or Shipping

at cost

Other out-of-pocket expenses

cost plus 10%

Attachment "B" to the Professional Services Agreement Between The Schneider Corporation and

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Tipton County, Indiana

January 28, 2005

## ATTACHMENT B FEE SCHEDULE Name of Project: GIS Services

All hourly services phase fees remaining under this contract are subject to an increase at the discretion of Professional. The Client will be notified in writing of any changes in fees.

## DESIGNATION OF CLIENT'S REPRESENTATIVE

Name of Project: GIS Services

In accordance with Paragraph 4(1) of the Professional Services Agreement between Tipton County, IN ("CLIENT") and The Schneider Corporation ("Professional"), dated January 28, 2005Client hereby designates Linda Altherr to act as Client's representative with respect to the services to be rendered under this Agreement. This designee shall have complete authority to transmit instructions and receive information with respect to Schneider's services for the Project unless or except as outlined below.

	No Exceptions
$\neg$	Exceptions (list below)

Tipton County, Indiana

# AUTHORIZATION TO PROCEED Name of Project: GIS Services

In accordance with Paragraph 3 of the Professional Services Agreement between Tipton County, IN ("CLIENT") and The Schneider Corporation ("Professional"), dated January 28, 2005, The Schneider Corporation Is hereby authorized to proceed on the following phases of the project:

Hourly services for GIS consultation and support for the calendar year 2005 (provided on demand and invoiced monthly according to Attachment B), not to exceed \$15,000

CLIENT

Tipton County, Indiana

Ву:

Print:

----

Date

President

2/21/05

Authorization to Proceed Between

The Schneider Corporation and

Tipton County, Indiana

Ver. 12/08/2003

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## AUTHORIZATION TO PROCEED Name of Project: GIS Web Hosting

2. Website Hosting

- a. Schneider will host the GIS and County web site for selected time duration. GIS, CAMA, real estate, sketch, and property picture data, if available, will be updated through an automated process to be developed by Schneider. Updates of at least quarterly to daily for available data will occur unless otherwise directed by the Owner. Schneider will not attempt to update data that appears to be static, or modified on a schedule less frequently than monthly. In these events, an alternative schedule will be provided to the Owner.
  - i. Owner will provide the data in a shapefile or geodatabase format (to be determined by Schneider) for the following layers:
    - 1 Parcel
    - 2. Lansuse
    - 3. Centerline
- b. Software upgrades will be at the discretion of Schneider, and if implemented, be provided as part of the hosting fee.
- c. Access to the site will be defined as:

i. General public with no login or password restrictions.

- ii. Specific key personnel (such as County employees, realtors, etc.) with login or password restrictions. This access is normally reserved for those that need additional functionality.
- iii. Additional functionality for specific key personnel includes:

1. Notification/Mail Merge

2. Large Scale Printing/Layouts up to 11x17.

- d. Web hosting contract will expire at the end of the selected time duration (plus any extensions due to service interruptions as specified in the contract).
- e. Upon termination or expiration of a contract providing web hosting by Schneider, the County will receive any County specific GIS data layers and CAMA database files. If requested upon termination or expiration of the project, Schneider will assist in the transfer of ArcIMS based files to enable the County to host the project internally. In this instance, Schneider would retain ownership of the customized application code, but the County will have a license to use the code indefinitely.

### Cost & Payment Schedule

Total invoicing amount for the project is amount per selected time duration.

- a. Monthly fee is payable monthly per selected time duration.
  - i. The monthly hosting service is per the selected time duration.
  - ii. This price includes installing data updates from the County. The frequency of the data updates may be up to daily, provided the updates are <u>automated</u> and do not require manual labor by the Schneider staff.
- b. Site maintenance is available on an hourly basis for changes and custom design services.
- c. In the event the site is down or inaccessible for more than 8 hours in a 24 hour period, for reasons within Schneider's control, Schneider will extend the hosting period by 1 day.

**Project Schedule** 

Length of this project (website host time) is from August 1, 2005 through the selected time duration.

The Schneider Corporation will not be liable for delayed performance caused by the failure of local





### **AUTHORIZATION TO PROCEED** Name of Project: GIS Web Hosting

project officials, agents of the local project officials, or any County subcontractor to supply to The Schneider Corporation data or services in a timely manner; or any other reasons or causes not the fault of The Schneider Corporation.

Participation by Local Officials

To ensure that the above products and services are provided in an accurate, timely, and comprehensive manner, OWNER is expected to provide to The Schneider Corporation at no cost:

- a. Copies of available vector, raster, and database files as needed by The Schneider Corporation in order to prepare the digital data sets or other services previously specified.
- b. Staff time as necessary to organize source data; review digital data products for accuracy and completeness; and respond to The Schneider Corporation requests for data and system information.
- c. Any other materials or services judged by mutual agreement to be appropriate for the GIS

Tipton	County, IN
Ву:	Derma Henderson
Print:	Dinnis Henderson.
Title:	Chairman, Board of Commissioners

## AUTHORIZATION TO PROCEED Name of Project: GIS Web Hosting

In accordance with Paragraph 3 of the Professional Services Agreement between Tipton County, IN ("CLIENT") and The Schneider Corporation ("Professional"), dated January 28, 2005 The Schneider Corporation is hereby authorized to proceed on the following phases of the project:

\$25,200.00 - ArcIMS Web Hosting for 3 years (Fixed Fee Project; \$700 per month)

391.42001.000.000

## SCOPE OF SERVICES

Schneider shall provide Owner with professional and related services in connection with the Project as described below.

The intent of services provided under this contract is to assist Owner with development of the County's GIS to be accessible on the World Wide Web.

1. Web Development

- a. Design and develop an ArcIMS based GIS Internet site to create an online Access System.
  - The design of the web site is based upon the template GIS website created by The Schneider Corporation.
  - ii. Non-GIS pages will include pages for Commissioners, Auditor, Assessor and other offices determined in project initiation meeting with the Owner.
  - iii. Include standard functionality of GIS information.
    - Navigational tools, including zoom, pan, and measure.
    - 2. Additional features, including identify feature, clear selection, and print.
    - 3. Parcel search by (assumed proper relationship to CAMA/Real Estate data has been established):
      - a. Parcel Identification Number
      - b. Parcel Map Number
      - c. Owner Name
      - d. Parcel Address (as provided in County databases)
    - 4. Feedback form that sends e-mail to Owner (assumes Owner has existing e-mail address).
    - 5. Overview Map (On or Off).
    - 6. Notification and Mail Merge functions (assumed proper relationship to CAMA/Real Estate data has been established).
  - iv. Include standard interface and aesthetic qualities as identified by Owner.
    - One review of color palette identified by TSC in the Project Initiation Meeting.
    - 2. One revision (up to 3 hours).
- b. Schneider will provide online user help documentation available within the application.
- c. Schneider will provide space for the following information, which will be provided by the Owner; legal disclaimers, system requirements, use of data, intent of data, recommend setup, privacy policy, introduction to web site.
- d. Schneider and Owner will coordinate a final review and product sign-off with the Owner.
  - i. Review period to be 20 working days from time site is activated for use.
- e. Project Services
- f. Project management
  - i. Project setup, client communication and ongoing project status reports.
  - ii. Daily project administration, with an established client reporting schedule.
  - iii. One day of on-site training in use and functionality of the ArcIMS web site to County employees. This is usually provided by scheduling a few hours per office over the course of a single day.